

INDUSTRIAL ELECTRICIAN (LEVEL 1)
KNOWLEDGE ASSESSMENT TEST
(Communicate in Different Work Contexts)
Credit: 03 Version: 1

Candidate Name: Father's Name:
Registration No: Date: Time Allowed: 30 minutes
Training Institution:

Instructions to Candidates:

Answer all questions.

1) Communication means

- A) To follow rules
- B) To convey message**
- C) To be careful
- D) All

2) Reporting is a type of.....

- A) Verbal communication
- B) Non-verbal communication**
- C) Both
- D) None

3) The following is/are the most effective way of communication

- A) verbal
- B) Non-verbal
- C) Written**
- D) All

4) Communication is the task of imparting.....

- A) Training
- B) Information
- C) Knowledge
- D) Message**

5) The following is/are non-verbal communication

- A. Facial expression
- B. appearance
- C. posture

D. All

Short Questions & Answers

Q1. What do you mean by written communication?

Ans: Written communication means the process of communication in which messages or information is exchanged within sender and receiver through written form

Q2. State some expressions of non-verbal communication

Ans:

- I. Facial expression
- II. Gestures
- III. Body language
- IV. Touch
- V. Silence

Q3. State the media of oral communication

Ans:

- I. Speaking
- II. Listening
- III. Reading

Q4. What are the causes for liking written communication?

Ans:

- I. Covering complex information
- II. Permanent record
- III. Longevity
- IV. Easy verification

Q5. Write different sources of communication

Ans:

- I. Call
- II. Message
- III. Letter
- IV. picture